



701 East Marshall Street
West Chester, Pennsylvania 19380
ChesterCountyHospital.org



NURSING

ANNUAL REPORT YEAR IN REVIEW 2017

CHESTER COUNTY HOSPITAL



DEAR COLLEAGUES, PATIENTS AND COMMUNITY MEMBERS,

It is with great pride that I share with you the 2017 Chester County Hospital (CCH) Nursing Annual Report. Guided by our Nursing Strategic Plan, and in alignment with the Magnet® model domains, we have accomplished a lot over the last year. Through shared governance and patient-centered care, our nurses are driving our strategic operating plan and goals forward, resulting in an exceptional patient experience.

We proudly celebrated our third anniversary as a Magnet designated hospital on November 20, 2017, and have begun to write our re-designation document. The pursuit for nursing excellence continues to be centered in both the hospital's ICARE values of innovation, collaboration, accountability, respect and excellence, and Kristin Swanson's *Caring Theory*, which provides the framework of the hospital's Nursing Professional Practice Model. Nurses at CCH practice in an environment which requires constant change and initiatives to exceed quality standards, balance tight budgets, and deal with competitive challenges while providing service excellence.

AS WE NAVIGATE THIS VERY COMPLEX AND DEMANDING WORLD OF HEALTH CARE, WE NEED TO REMEMBER: SUCCESS IS NOT A MATTER OF MASTERING SUBTLE, SOPHISTICATED THEORY BUT RATHER EMBRACING COMMON SENSE WITH UNCOMMON LEVELS OF DISCIPLINE AND PERSISTENCE. – *Patrick Lencioni*

I am proud to say that we have achieved much success over this past year, through the many evidence-based outcomes we have realized, as well as the new technologies deployed to drive operational efficiencies.

I invite you to take a few moments and read the stories and accomplishments highlighted in this report, remembering that they are just a few of the many meaningful moments that have been created for the people of the community. It is a privilege and an honor to work with the more than 600 professional and engaged nurses that make CCH an exceptional organization. I hope you enjoy reflecting on, as well as celebrating, the achievements of this past year.

Thanks for all you do for CCH and the people we serve.

Sincerely,

ANGELA R. COLADONATO, DNP, RN, NEA-BC
SENIOR VICE PRESIDENT/ CHIEF NURSING OFFICER
CHESTER COUNTY HOSPITAL

Magnet Model Domains
Transformational Leadership 2
Structural Empowerment 5
Exemplary Professional Practice 10
New Knowledge, Innovations and Improvement 14

Transformational Leadership

Transformational leaders stimulate and inspire others to achieve extraordinary outcomes. By helping followers grow and develop, the transformational leader provides vision, inspiration, motivation and influence. The chief nursing officer in a Magnet-recognized organization is a knowledgeable, transformational leader who has a strong vision and a well-articulated philosophy of nursing.

THE PURPOSE OF LIFE
IS A LIFE OF PURPOSE

ROBERT BYRNE



LEADING BY EXAMPLE

Angela R. Coladonato, DNP, RN, NEA-BC, received Villanova University College of Nursing's Medallion for Excellence in the Administration of Health Care Services on April 29, 2017.

The College of Nursing Medallion is the highest award bestowed by the institution for distinguished achievement. It bears the seal of Villanova University which is an adaptation of the hallmark of the Order of St. Augustine. Inscribed on the medallion is "Veritas, Unitas, Caritas" — Truth, Unity, Love. Villanova subscribes to these special virtues and endeavors to inculcate them in all of its students. The pendant is hung on a blue and white ribbon which represent the University's colors.

Medallions are traditionally awarded to degree candidates for outstanding academic achievement and to alumni in the following categories:

- Distinguished Contributions to the Profession
- Distinguished Contributions to Nursing Education
- Leadership in Nursing Practice and Health Care Delivery
- Clinical Excellence in Nursing
- Distinguished Service to the College of Nursing and Alumni

Angela Coladonato, DNP, RN, NEA-BC, (center) received the College of Nursing Medallion from Associate Dean Dr. Lesley Perry. They are seen here with University President Rev. Peter Donohue, OSA.

Credit: Villanova University M. Louise Fitzpatrick College of Nursing

BECKER'S HOSPITAL REVIEW

Chief nursing executives and chief nursing officers (CNO) play crucial roles in the success of hospitals and/or health systems. Many top nursing executives oversee large teams of nurses to ensure quality of care and patient experience.

In August 2017, Angela R. Coladonato, DNP, RN, NEA-BC was named on Becker's Hospital Review as one of "60 Hospital and Health System CNO's to Know." Coladonato has been instrumental in empowering nurses to take responsibility for their practice while minimizing bureaucratic obstacles. Coladonato was one of only six CNO's in Pennsylvania to receive this designation.

H.L. PERRY PEPPER LEADERSHIP AWARD

The annual H.L. Perry Pepper Leadership Award, established by the Women's Auxiliary in 2012, recognizes the outstanding qualities of Chester County Hospital (CCH) nurses. Directors and managers submit an essay describing how a direct-care nurse demonstrates the organization's ICARE values in his or her area of practice. Essays are then reviewed and evaluated by nursing directors using a consistent evaluation tool. Once chosen, the top three nominee names and essays are sent for consideration. The Women's Auxiliary president and secretary work with CCH's chief nursing officer and chief operating officer for final selection.

Gianna "Gigi" Hyland, BSN, RN, CMSRN, CAPA, Ambulatory Care Center, received the 2017 H.L. Perry Pepper Nursing Leadership Award. Gigi is a 1988 graduate of Chester County Hospital's School of Nursing. She has a wealth of experience in surgical nursing and as a per diem internal triage nurse. Gigi's calm demeanor, critical thinking and problem solving come naturally to her and she is a proven leader both on her unit and within the hospital.

Her nominator wrote, "When I think of the nursing profession as being viewed by the public as the most trusted and caring profession in the world, I think of Gigi. Her compassion for her profession and her dedication to CCH are relentless. She always strives to provide the best possible care to her patients. She is a tireless patient advocate and always calm in the face of chaos. Gigi makes customer service a huge priority and is very focused on safety, communication and decreasing anxiety for both patients and their families. Although I cannot put a specific metric to these outstanding characteristics of a great nurse, I can truly state that Gigi exemplifies being proactive at resolving customer service issues which is an invaluable trait."



L-R Louise Milewski, Past President; Karen Weber, President; Gigi Hyland, ACC; Marie Robinson, 1st Vice President; and Karen Smith, Secretary



Standing L-R: Catherine Weidman; Angela Coladonato; Rebecca Boehnke; Melanie Dyszel. Sitting L-R: Nancy Mirarchi; Betty Brennan; Jill Doyle

UNIVERSITY OF PENNSYLVANIA HEALTH SYSTEM NURSING CLINICAL EXCELLENCE AWARDS

The University of Pennsylvania Health System (UPHS) Clinical Advancement and Recognition Program Committee (CARP) recognizes outstanding direct care nurses throughout the Health System. In 2017, several CCH nurses were nominated by their peers and managers on their clinical ability. Winners were selected by the hospital's Professional Development Council. The winners, along with leadership, attended the UPHS CARP Awards Ceremony in May 2017.

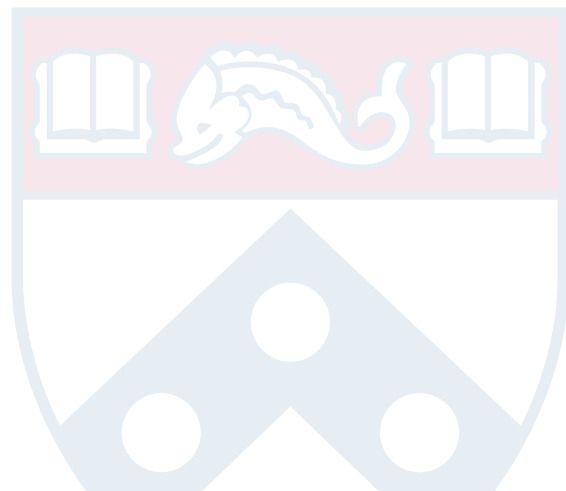
The Lillian Brunner Award for Clinical Judgment and Decision Making was presented to Melanie Dyszel, BSN, RN, RN-NIC, Neonatal Intensive Care Unit. This honor is awarded to nurses who demonstrate the highest quality of patient care and exhibit excellence in clinical judgment.

The Rosalyn Watts Award for Nurse Patient/Family Relationship was presented to Rebecca Boehnke, BSN, RN, RNC-NIC, Neonatal Intensive Care Unit. Nurses who establish therapeutic relationships with patients and their families are eligible for this award.

The Dianne Lanham Award for Clinical Leadership was presented to Nancy Mirarchi, MSN, RN, CNOR, Operating Room. This award is for nurses who demonstrate excellence in leading multidisciplinary teams to provide high-quality care.

The Helen McClelland Award for Clinical Scholarship was presented to Jill Doyle, BSN, RN, CEN, Interventional Radiology. This award is presented to nurses who utilize research and/or evidence in the delivery of patient care.

The Victoria Rich Award for Transformational Leadership was presented to Betty Brennan, EdD, MSN, RN, CEN, CNML, CCRN, Emergency Department. Recognition is given to nurses in leadership/management positions that manage people, programs and/or processes and have a broad scope of impact on the organization.



UNIVERSITY OF PENNSYLVANIA HEALTH SYSTEM PATIENT SAFETY AND QUALITY AWARDS

Chester County Hospital had three teams honored at the 2017 University of Pennsylvania Health System Patient Safety and Quality Awards.

OVERALL WINNER

Show Me the Way: Helping Patients and Employees Navigate During Construction

L-R: Kathy Stocker; Jacqueline Felicetti, MA, SPHR, SHRM-SCP; John Mullin, CHPA, CHSS; Maggie McIntosh; John Felicetti, CHEP, CHSO; Cathy Weidman, MPA, BSN, RN, CNML; Valter Viera, CHSO



OPERATIONAL WINNER

Decreasing Observation Length of Stay:
A Multidisciplinary Approach to the Clinical Decision Unit

L-R: Kevin Sowti, MD; Edward Ma, MD; Leigh Holman, MSN, RN, CMSRN, NE-BC; Leigh Ann Frank, PA; Cathy Weidman, MPA, BSN, RN, CNML; Darren Giradeau, MSN, BM, RN, PHRN, CCRN, CEN, CFRN



HONORABLE MENTION

Partnering with Families Through the Implementation of an Infant Safety Bundle

L-R: Trish Ward, MSN, RNC-OB; Janeen Smith RN, RNC-Peds; Elizabeth Waterhouse, RN, RNC-OB; Katie Costantini, MSN, RN, RNC-MNN

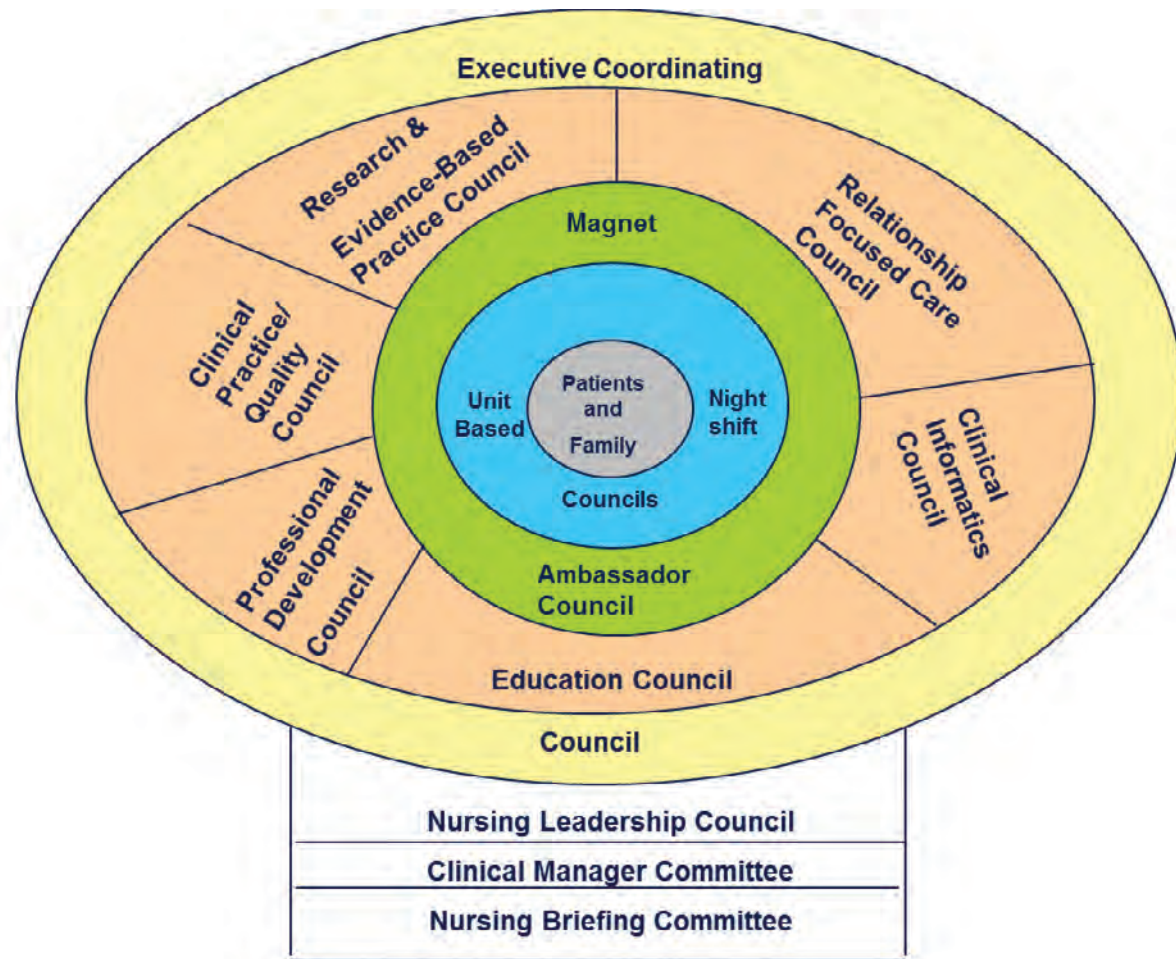


Structural Empowerment

Structural empowerment is the process in which staff have influence over their professional practice. This is organizationally supported through staff participation on committees, councils, evidence-based practice projects, research opportunities and lifelong learning. Nurses throughout the organization are involved in self-governance and decision-making structures, as well as processes that establish standards of practice and address issues of concern, in order to empower patients and positively impact their outcomes.

BELIEVE IN YOURSELF,
NEVER GIVE UP,
AND GO ABOUT YOUR
BUSINESS WITH PASSION,
DRIVE AND ENTHUSIASM

PETER JONES



The DAISY Award is a national program that rewards and celebrates the extraordinary clinical skill and compassionate care given by nurses every day. The DAISY Foundation was established in 2000 by the family of J. Patrick Barnes. During an eight-week hospitalization, his family was awed by the care and compassion his nurses provided to Barnes and his entire family. They created the DAISY Foundation to recognize extraordinary nurses everywhere who make an enormous difference in the lives of so many people by the excellent work they do every day.

The hospital is proud to be a DAISY Award hospital partner by recognizing one of its nurses with this special honor every month. DAISY Award honorees personify the hospital's remarkable patient experience. To be considered for a DAISY Award a nurse must consistently demonstrate excellence through clinical expertise, extraordinary compassionate care, and be recognized as an outstanding role model in the hospital's nursing community.

The following Nurses received DAISY Awards in 2017:



Janet Wolfarth
BSN, RN, CCRN, CSC
October 2016



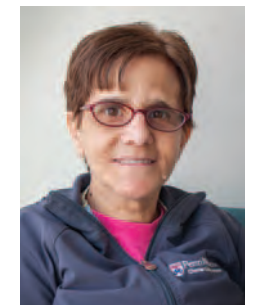
Stephanie Huxoll
BSN, RN
December 2016



Grace Michaels
RN
January 2017



Meghan McAssey
BSN, RN
February 2017



Lisa Patterson
RN
March 2017



Cathryn Millares
BSN, RN
April 2017 / July 2017



Shannon Hittle
BSN, RN, CPN
May 2017



Trudy Bellistri
RN
June 2017



Marie McGinnis
RN
August 2017



Donald Walton
BSN, RN
September 2017

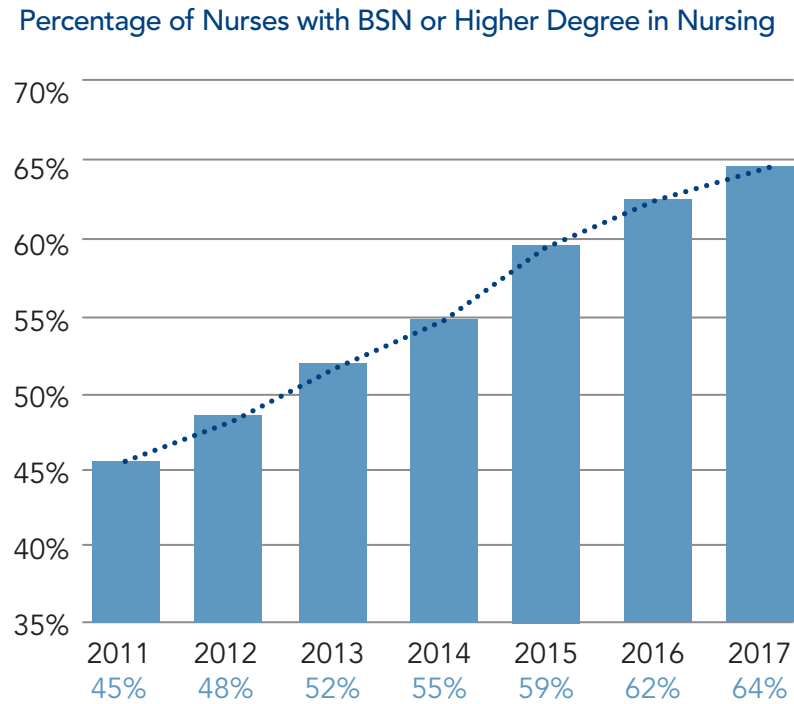
Not pictured
Lisa Voron, BSN, RN
November 2016

Shared Decision Making

Shared governance gives nursing a voice in decision-making processes that impact clinical practice. These councils are the cornerstone of Chester County Hospital's nursing foundation and challenge nurses to participate in achieving excellent patient outcomes. Through the shared governance model, each nurse is seen as a leader and valued for his/her unique contributions to excellent, patient-centered care. Governance is based on a councilor model that is centered on the ICARE values and reevaluated at regular intervals to ensure that the councils are meeting their stated goals.

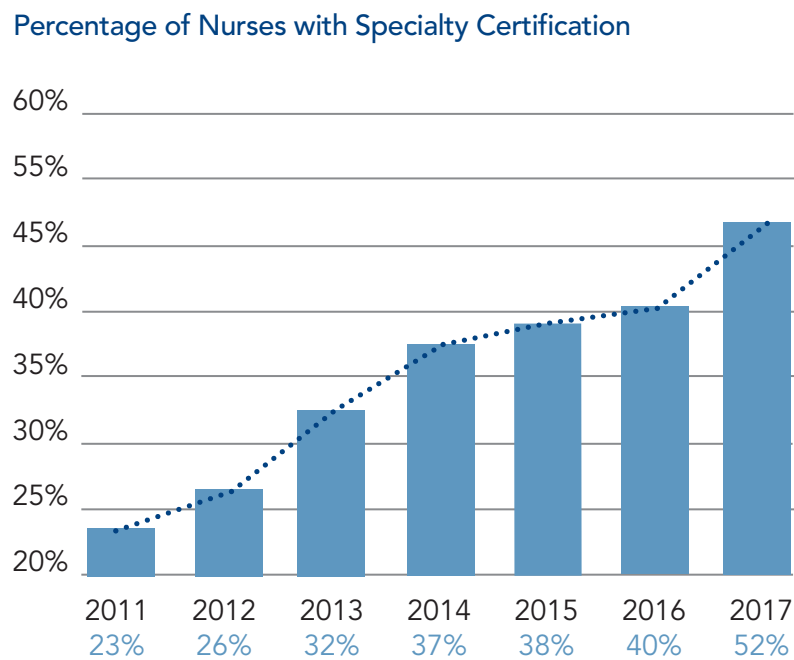
RN TO BSN/MSN EDUCATION

The hospital empowers nurses at all levels to build on their knowledge base to enhance practice, education, administration and theory development. The hospital supports formal nursing education by providing education assistance, nursing scholarships, Professional Recognition of Initiative, Skill and Merit clinical ladder points, college fairs and open houses, flexible scheduling, academic partnerships, encouragement and goal setting through the performance appraisal process. A recommendation from The Institute of Medicine Report is for hospitals to have 80% of nurses with a baccalaureate degree (BSN) in nursing by 2020. As part of our Nursing Strategic Plan, and in an attempt to achieve this recommendation, a goal has been set to increase the percentage of BSN nurses at Chester County Hospital by 3% annually.



SPECIALTY CERTIFICATION

Obtaining professional certification supports the Professional Practice Model and allows nurses to show their ongoing commitment to their patients and to their profession. Certification of the expert knowledge they have achieved in their specialty area of practice sends a message to patients that the nurses caring for them are committed to excellence. The number of certified nurses continues to increase, which is a reflection of our commitment to enhance their knowledge, skills and abilities. This initiative is supported through onsite preparatory classes, points on the PRISM clinical ladder and certification reimbursement for the test.



CERTIFIED NURSES DAY 2017



ANNUAL NURSING RETREAT

The annual Nursing Retreat was held on October 19, 2017, at Penn Oakes Country Club. Over 100 staff members attended.

The presentations included:

- The Secret Ingredient to the Secret Sauce
- Service Line Recap
- Evidence-Based Practice
- Antibiotic Stewardship
- Compassion Fatigue
- Does the Medical Record Tell the Story?

Additionally, the Shared-Decision Making Councils shared their goals for the upcoming year. These goals assist in the formation of the Nursing Strategic Plan.

THE WOMEN'S AUXILIARY NURSING SCHOLARSHPS

For 125 years the Women's Auxiliary has generously supported Chester County Hospital through donations, fundraising events and scholarships for nurses enrolled in nursing degree programs. A total of \$3,500 is distributed equally in the fall and spring semesters to help nurses at all levels achieve their educational goals.

2017 SCHOLARSHIP RECIPIENTS:

Kelly Cimino, RN	Jill Doyle, BSN, RN, CEN
Dana Gadesbusch, RN, CEN	Melanie Dyszel, BSN, RN, RNC-NIC
Rebecca Mountain, MSN, RN, CEN, CPEN	Aislynn Flynn, Tech
Linda Shepherd, RN	Kady Wills, Tech
Rebecca Hornberger, RN	Paula Ross, UC/NA
Laurie Schiltz, BSN, RN, CEN	Devin Cunningham, RN
Jaclyn Wright, RN, CEN	Shannon Hittle, BSN, RN, CPN



MISSION TRIP | March 2017,

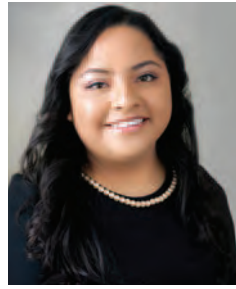
Paula Sinclair, BSN, RN, CCRN, nursing supervisor, donated her time to serve those in need through mission work in Honduras. The trip was coordinated by Serving at the Crossroads, a nonprofit organization that provides medical services and support to the Manos Amigas Clinic in La Entrada, Honduras. The organization opened the clinic in 2004 to address the needs of the community and surrounding areas. The clinic houses medical and dental examination rooms, an operating room, a pharmacy and an eye clinic.

Sinclair joined the organization in 2016 as part of a volunteer surgical brigade, led by George Trajtenberg, MD. The brigade goes to the Manos Amigas Clinic in Honduras annually to provide surgical services. The patients often travel hours on a bus to see

Trajtenberg in hopes of having surgical intervention for their health ailments. Generally, the cases involve large hernias, lipomas and general surgical procedures for both adult and pediatric patients.

When asked about the experience, Sinclair said, "The people we help are so gracious, and kind. This has been a rewarding experience; I look forward to serving them again next year."

COMMUNITY/PATIENT/FAMILY-CENTERED CARE



Anel Mata-Medina BSN, RN, joined Chester County Hospital in July 2013 where she began her career as a nursing assistant. In 2015, Medina became a registered nurse.

After becoming an RN on West Wing II, Medina began volunteering at La Comunidad Hispana (LCH) in

Kennett Square. The organization serves low income and immigrant populations in Chester County. As a volunteer at LCH she performs health care screenings and assessments, provides health education, wellness visits and immunizations.

In January 2017, Medina embarked on a 30-day mission to Mexico City where she served as an ambassador for the United States to advocate for the status "dreamers."

Dreamers are defined as children age 16 and under who immigrated to the United States with their undocumented parents. The mission trip was extremely selective with its participants, sending only 80 people nationwide. The selection process was rigorous and required State Department clearance.

A coalition was formed as a result of the trip. "Dreamers Without Borders," helps bridge the gap between U.S./ Mexican people, as they are not citizens of either country.

The primary goal of this group is to be ambassadors for both Mexico and the U.S., meeting with many high-ranking political figures. Medina was part of a workgroup headed by the Mexican Institute of Internal Affairs. The institute awarded her group top honors for "Creating a BiNational Cultural Platform for Mexican Americans".

GIFT OF LIFE HOUSE

Over the last year, Emergency Department (ED) nurses and their family members supported the Gift of Life House in Philadelphia with monthly meals. The group prepared and served dinner to more than 50 organ transplant patients and families. The program is invaluable to those in need and a wonderful team building exercise.

Staff from 3 North also made and served a meal to more than 50 organ transplant patients and their families at the Gift of Life House. Their theme was The Wizard of Obs and featured Italian dishes, salad and vegetables. In the coming months they plan to donate their time and culinary skills to prepare another meal.



Exemplary Professional Practice

Exemplary Professional Practice is guided by a Professional Practice Model (PPM). The PPM, based on Kristen Swanson's *Caring Theory*, is the concept of relationship-focused care and the hospital's ICARE values. It supports the nurse's control over the delivery of care predicated on evidence-based practice and the environment in which care is delivered. The achievement of exemplary professional practice is grounded by a culture of safety, quality monitoring and quality improvement. Nurses collaborate with other disciplines to ensure that care is comprehensive, coordinated and monitored for effectiveness.

SET GOALS THAT
MAKE YOU FEEL
POWERFUL,
MOTIVATED AND
DRIVEN WHEN YOU
FOCUS ON THEM.

STEVE PAVLINA

MIRACLES AND MEMORIES AWARDS

At the Miracles and Memories dinner, which followed the FORE Health Golf Invitational in 2017, four members of the Women's and Children's Health Services nursing team were honored for their outstanding contributions to the care of patients and the community. The FORE Health Golf Invitational benefits Women's and Children's Health Services. Sponsorships were presented by the committee to the following honorees:

- Becky McElroy, BSN, RN
Pediatrics
- Kim Johnson, MSN, RN, RN-NIC
Neonatal Intensive Care Unit
- Erin Bartolucci, RN
Labor and Delivery
- Beth Coudriet, RN
Mother-Baby

GOOD CATCH AWARDS

The Good Catch Award is given to staff members who are accountable for their professional practice and are committed to quality of care. The "Good Catch Award" examines all near misses reported each month. A near miss is an unplanned event that didn't result in injury, illness or death, but had the potential to do so if it reached the patient. The lessons learned from these events are then shared with the rest of the hospital.

Recipients are chosen every month by a multidisciplinary committee after reviewing the events reported, analyzing the report information for each event, and identifying "good catch" events.

The winner is determined by scoring in the following areas:

- Severity of the near-miss event
- Educational value
- Impact on organizational patient safety
- Following established practice
- Timeliness of reporting the event



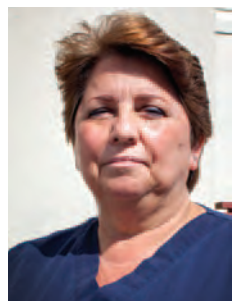
Patty Hauck
RN, AOCN
February 2017



Sherry Harding
RN
March 2017



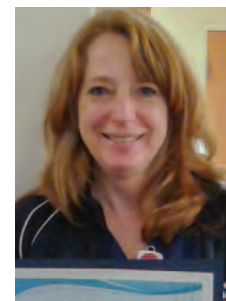
Kirby Cannon
BSN, RN, CMSRN
April 2017



Cheryl Gooding
BSN, RN
May 2017



Kerri O'Brien
RN
June 2017



Kathleen Jameson
RN
July 2017



Donna Taylor
MSN, RN, CCRN
October 2017

UNIVERSITY OF PENNSYLVANIA HEALTH SYSTEM DAYS FREE AWARDS

Numerous Chester County Hospital nursing units were awarded the University of Pennsylvania Health System's Days Free awards. These awards recognize nursing units that have been free from hospital-acquired infections. Many units received more than one award. Units recognized were:



WEST WING GROUND



WEST WING II



4 LASKO



WEST WING II



PROGRESSIVE CARE UNIT



NEONATAL INTENSIVE CARE UNIT

38
2011
62
2012
76
2013
72
2014
71
2015
59
2016
55
2017

PRISM CLINICAL LADDER

Professional Recognition of Initiative, Skill, and Merit

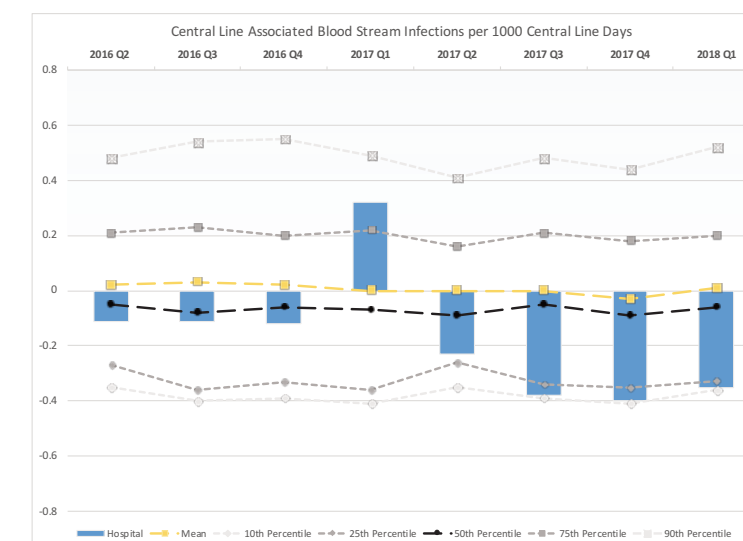
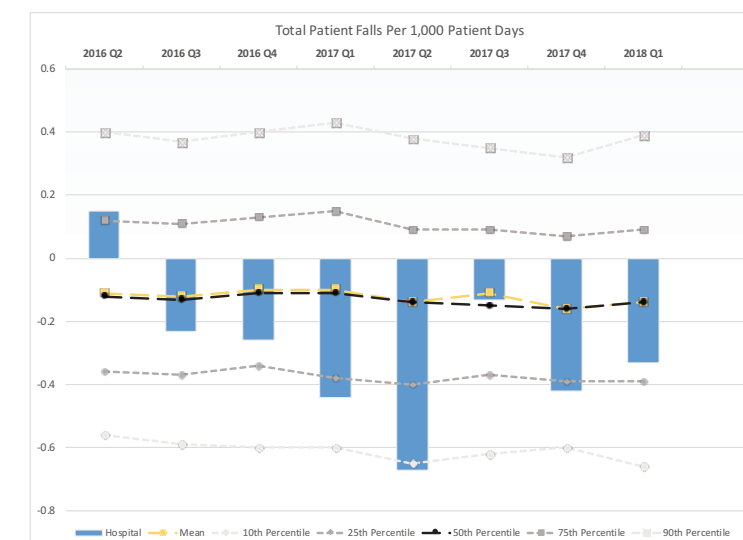
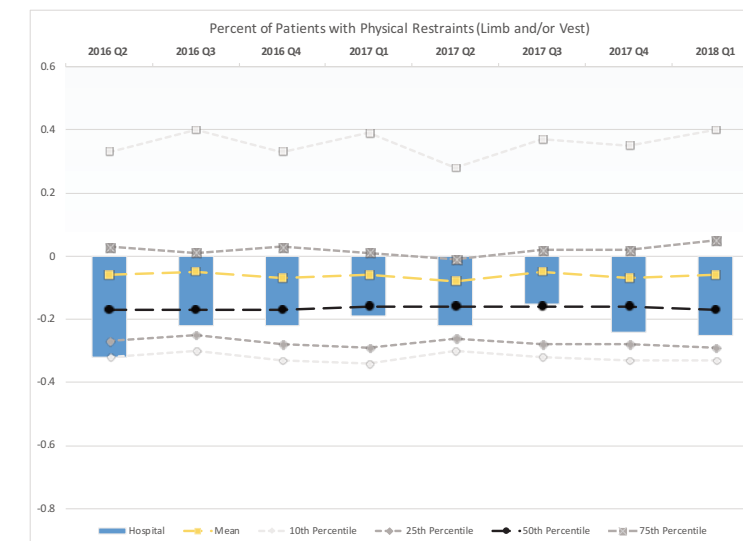
Chester County Hospital has a history of excellence in nursing practice. In 2010, in an effort to continue the advancement of nursing and to support frontline staff, the Professional Development Council instituted Professional Recognition of Initiative, Skill, and Merit (PRISM), a clinical ladder for nursing. The first recipients were designated in December, 2011.

Direct-care nurses undergo a stringent application and interview process that includes professional recommendations, exemplars and the development of a professional portfolio. The PRISM Clinical Ladder program makes nurses feel valued and validates that their practice is acknowledged by their leaders and peers. This program gives direct-care nurses an opportunity to develop their careers while remaining at the bedside.



NATIONAL DATABASE OF NURSING QUALITY INDICATORS (NDNQI) NURSE SENSITIVE INDICATORS

The hospital submits nurse-sensitive indicator performance data to the NDNQI for patient falls, hospital-acquired pressure ulcers, ventilator-associated events (VAE), hospital acquired infections and restraint prevalence. The data are benchmarked against the mean of hospitals with Magnet designation to evaluate the quality of nursing care. Patient Falls, Central Line Associated Blood Stream Infections and VAE (see charts) are aggregated at the organizational level.



DISTINGUISHED NURSE CLINICIAN ACADEMY

The University of Pennsylvania Health System has established the Distinguished Nurse Clinician Academy (DNCA). The DNCA recognizes outstanding achievements of clinical nurses in all practice settings who exemplify excellence to their peers throughout the Health System. Chester County Hospital's recipient is Nancy Mirarchi, MSN, RN, CNOR. She was inducted into the DNCA on January 24, 2018 at the annual ceremony and reception.



L-R (back): Kathleen Hubbard, MSN, RN, CPAN; Mike Duncan; Janet Stack, BSN, RN, CNOR; Patty Paulley, MSN, RN, CEN L-R (front): Mary Kehner, MA, BSN, RN, CNOR; Nancy Mirarchi, MSN, RN, CNOR; Angela Coladonato, DNP, RN, NEA-BC; Sharon Kirkby, MSN, RN, RNC-NIC; Sharon Delaney, MSN, MBA, RN, NEA-BC



New Knowledge

Evidence-based practice and research are conscientiously integrated into clinical and operational processes. Nurses are educated about evidence-based practice and research, enabling them to appropriately explore the safest and best practices for their patients and practice environment, and to generate new knowledge.

EVERY TIME YOU ARE
TEMPTED TO REACT IN
THE SAME OLD WAY,
ASK IF YOU WANT TO BE
A PRISONER OF THE
PAST OR A PIONEER OF
THE FUTURE.

DEEPAK CHOPRA



The American Nurses Credentialing Center (ANCC) held its 2017 Magnet conference in Houston, Texas. The conference's theme was, "Diversity in Practice Strength Through Collaboration." ANCC's goal is to inspire and galvanize nurses to transform health care. Chester County Hospital sent 10 nurses to the conference where they had opportunities for learning and networking with colleagues from across the world. The general session topics focused on leadership, teamwork, global health care concerns, and ways to empower nurses to meet their goals and tackle challenges. There were also 153 insightful concurrent sessions. In addition, approximately \$100,000 was raised at the conference for Hurricane Harvey Relief for those impacted by the storm in the Houston area.

Upon return, each nurse gave a presentation on what they learned to either the Executive Coordination Council or the Magnet Ambassador's Council. Next year's conference is being held in Denver, Colorado.



NATIONAL TEACHING INSTITUTE CONFERENCE

Five nurses from the Critical Care and Progressive Care units attended the National Teaching Institute Conference in May 2017. Upon their return they shared the following knowledge:

Shelley Maggitti, RN
What Every Nurse Should Know About Health Care Reform

April Furman, BSN, RN
Skills and Competencies for Emerging Nurse Leaders

Lindsay Rogalski, RN
Post-Intensive Care Syndrome (PICS)

Kristin Fogelman, BSN, RN
Sepsis: New Guidelines and Fun Facts

Paula Sinclair, BSN, RN, CCRN
Healthcare Providers: Second Victims of Adverse Events

ADDITIONAL PRESENTATIONS

This year, several nurses provided dissemination of project results both internally and externally. William Pezzotti, DNP, RN, CRNP, presented his project at the Chester County Hospital Nursing Retreat. His evidence-based practice pilot project was titled *Rapid Response Team (RRT) Utilization of Modified Early Warning Scores (MEWS) to Improve Effectiveness*.

Several nurses also participated in the University of Pennsylvania Health System Sixth Annual Nursing Research Conference including:

Kathy Hubbard, MSN, RN, CPAN
POSTER PRESENTATION
Post-Operative Nausea and Vomiting

William Pezzotti
BREAK-OUT SESSION AND POSTER PRESENTATION
Rapid Response Team (RRT) Utilization of Modified Early Warning Scores (MEWS) to Improve Effectiveness

Cheryl Monturo, PhD, RN and
Cindy Brockway, MSN, RN, CCRP
BREAK-OUT SESSIONS
Evidence-Based Practice and Research

PUBLICATION IN *Nursing Management*

Angela R. Coladonato, DNP, RN, NEA-BC, published an article entitled, "Nurse Leader Emotional Intelligence, How Does It Affect Clinical Nurse Job Satisfaction" in the September 2017 issue of *Nursing Management*. The article investigates the extent to which nurse manager emotional intelligence predicts clinical nurse job satisfaction rates.

PUBLICATION IN *Journal of Nursing of Informatics*

Athena Fernandes, DNP, RN, MCP, RN-BC, published an article entitled, "Patients' Experiences, Expectations, and Satisfaction with Point-of-Care Electronic Documentation" in the December 2017 issue of the *Journal of Nursing Informatics*. In addition, Fernandes is a contributing author to the *Handbook of Informatics for Nurses and Healthcare Professionals* (2019) and teaches a master's level Nursing Informatics class.

OPTIMISM IS
THE FAITH
THAT LEADS TO
ACHIEVEMENT.
NOTHING
CAN BE DONE
WITHOUT
HOPE AND
CONFIDENCE.

HELEN KELLER

KEY

- AOCN- Advance Oncology Certified Nurse
- CAPA- Certified Ambulatory Peri-Anesthesia
- CCCC- Certified Chest Pain Center Coordinator
- CCE- Certified Childbirth Educator
- CCM- Certified Case Manager
- CCRN- Certified Critical Care Nurse
- CCRP- Certified Cardiac Rehab Professional
- CCRP- Certified Clinical Research Professional
- CDE- Certified Diabetes Educator
- C-EFM- Certified Electronic Fetal Monitoring
- CEN- Certified Emergency Nurse
- CFRN- Certified Flight Registered Nurse
- CHRN- Certified Heart Failure Registered Nurse
- CLC- Certified Lactation Consultant
- CMSRN- Certified Medical Surgical Registered Nurse
- CLNC- Certified Legal Nurse Consultant
- CN-BN- Certified Nurse Breast Navigator
- CNE- Certified Nurse Educator
- CNML- Certified Nurse Manager Leader
- CNOR- Certified Nurse Operating Room
- CPAN- Certified Post Anesthesia Nurse
- CPEN- Certified Pediatric Emergency Nurse
- CPN- Certified Pediatric Nurse
- CRNI- Certified Registered Nurse of Infusions
- CRNP- Certified Registered Nurse Practitioner
- CSC- Cardiac Surgery Certification
- CWCN- Certified Wound Care Nurse
- CWS- Certified Wound Specialist
- IBCLC- International Board Certified Lactation Consultant
- NE-BC- Nurse Executive Board Certified
- NEA-BC- Nurse Executive Advance Board Certified
- OCN- Oncology Certified Nurse
- PCCN- Progressive Care Certified Nurse
- PHRN- Pre-Hospital Registered Nurse
- SANE- Sexual Assault Nurse Examiner
- RN-BC- Board Certified Registered Nurse
- RNC-MNN- Certified in Maternal Newborn Nursing
- RNC-NIC- Certified Neonatal Intensive Care Nurse
- RNC-OB- Certified Inpatient Obstetrics Nurse
- WHNP-BC- Women's Health Nurse Practitioner Board Certified

PRISM CLINICAL LADDER NURSES

LEVEL II

- KATHLEEN CASSIDY, BSN, RN
- CHRISTINE CUNNINGHAM, BSN, RN
- DANIELLE DOWNING, BSN, RN
- DANA GADEBUSCH, RN, CEN
- LESLIE HODGSON, RN, CMSRN
- CANDACE JOHNSON, BSN, RN
- MARY FRANCES KEATING, BSN, RN, CCRN
- ASHLEY KNOWLES-DEVER, BSN, RN
- MARCELLA KUBOVSAK, RN, OCN
- MARY ELLEN LAKIS, RN CCRN
- GAIL LIVINGSTON, BSN, RN, RNC
- CASEY MASSIMINI, BSN, RN
- THERESA MOORE, MSN, RN, SANE
- LINDSAY ROCK, MSN, RN, CMSRN
- THERESA SMITH, BSN, RN
- MARIA SPRINGER, BSN, RN, PCCN
- KRISTIN TAYLOR, RN, PCCN
- BRENDA VICKERS, RN, CEN, PHRN
- JACLYN WRIGHT, RN, CEN

LEVEL III

- TIFFANY ACETO, MSN, RN, RNC-OB
- KIM ANDRIEN, RSN, RN, RNC-NIC
- REBECCA BOEHNKE, BSN, RN, RNC-NIC
- JENNIFER BRENNEMAN, RN, CEN
- KIRBY CANNON, BSN, RN, CMSRN
- NICHOLE COLEMAN, BSN, RN, PCCN
- SHANNON CURLEY, RN, CEN
- JENNIFER GRAYSON, BSN, RN, CMSRN
- LINDA HOPFER, BSN, PCCN
- GIANNA HYLAND, BSN, RN, CMSRN, CAPA
- JENNIFER KEITH, BSN, RN
- LINDA KELNOCK, BSN, RN, CMSRN
- DIANE MARTHERS, BSN, RN, OCN
- MARY MAURER, BSN, RN, CEN
- CAROL MCCLINTON, MSN, RN, CEN
- NANCY MIRARCHI, MSN, RN, CNOR
- DEBRA QUIROZ, BSN, RN, CCRN
- KARLIE SCAVICCHIO, BSN, RN, CEN
- LAURIE SCHILTZ, BSN, RN, CEN
- KENDRA SENN, BSN, RN, RN-BC

- AMBER SHEALY, BSN, RN, PCCN
- MARY JO STEFFES, BSN, RN, CAPA
- LINDA SULLIVAN, BSN, RN, PCCN
- MICHELLE TUEL, BSN, RN
- MARCIA VANTASSEL, BSN, RN, CPN
- JANET WOLFARTH, BSN, RN, CCRN, CSC
- PATRICIA WOLLNER, BSN, RN, CMSRN, PCCN
- LINDA ZICKAFOOSE, RN, CPEN, CPN

LEVEL IV

- JILL DOYLE, BSN, RN, CEN
- MELANIE DYSZEL, BSN, RN, RNC-NIC
- CLARISSA HAKE, BSN, RN, CCRN
- KATHLEEN HUBBARD, MSN, RN, CPAN
- COLLEEN HURLEY, BSN, RN, RNC-NIC
- KIMBERLY JOHNSON, MSN, RN, RNC-NIC
- SHARON KIRKBY, MSN, RN, RNC-NIC
- OKIE TAYLOR, BSN, RN, CMSRN

CERTIFIED NURSES

- AMANDA ABDALA, BSN, RN, CMSRN
- MINI ABRAHAM, MSN, RN, CRNP
- TIFFANY ACETO, MSN, RN, RNC-OB
- DOUG AGARD, BSN, RN, CCRN
- KIMBERLY ANDRIEN, BSN, RN, RNC-NIC
- PATRICE ARRELL, BSN, RN, CAPA
- JANICE BAKER, MSN, RN, CEPS, CCRN, NEA-BC
- NANCY BAUMGARTNER, MSN, RN, RNC-OB
- PATRICIA BEAM, RN, CMSRN
- TONYA BEATTIE, BSN, RN, CCRN
- ANGELA BITTNER, MSN, RN, PCCN
- KATHLEEN BIZAL, RN, RNC-OB, C-EFM
- JOANNE BLACK, RN, CNOR
- NONA BLAUVELT, MSN, RN, OCN
- ELIZABETH BLOW, BSN, RN, CPAN
- THERESA BOATE, MSN, RN, CMSRN
- REBECCA BOEHNKE, BSN, RN, RNC-NIC
- KRISTINE BOETTCHER, MS, RN, RNC-NIC
- TRACEY BORGSTROM, BA, RN, CMSRN
- JOANNE BOYK, MSN, RN, OCN
- LUCY BRAKEALL, MSN, RN, CCRN
- PAMELA BREINER, BSN, RN, RNC-NIC
- BETTY BRENNAN, ED. D, MSN, RN, CEN, CNML

- JENNIFER BRENNEMAN, RN, CEN
- PAT BRIA, BSN, RN, CEN
- NICOLE BRICE, BSN, RN, PCCN
- KATHARINE BRIGLIA, BSN, RN, CPN
- CINDY BROCKWAY, MSN, RN, CCRP
- CYNTHIA BROWN, BSN, RN, CN-BN
- TERRI BUGNIAZET, BSN, RN, CEN, CPEN
- SUSAN CACCIAVILLANO, BSN, RN, RNC-NIC
- MA VICTORIA CACHUELA, RN, CCRP
- DONNA CALVEY, MSN, RN, CRNP
- SANDY CAMAROTA, BSN, RN, AOCN
- KIRBY CANNON, BSN, RN, CMSRN
- MELISSA CARGAN-BODNAR, MSN, RN, CMSRN
- COLLEEN CARNEY, RN, AOCN
- MARIANNE CASALE, MSN, RN, AOCN, CHPN
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- CECELIA COURSEY, RN, CMSRN
- KELLI CUNEO, RN, CEN
- EILEEN CURRY, MSN, RN, CCRN
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KATHY VARADY, BSN, RN, CEN, CCRN
CHRISTINA VILE, RN, CCE
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CHESTER COUNTY HOSPITAL DEPARTMENT OF
NURSING LOOKS FORWARD TO THE CHALLENGES
AND OPPORTUNITIES THAT THE UPCOMING YEAR WILL
BRING.



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